



# evergreen links

## BENDIGO

## Optical Fibre at Evergreen Links

Welcome to the OptiComm Fibre to the Home Network. By purchasing at Evergreen Links Estate you have the opportunity to access High Speed Internet, telephone, Free to Air TV Channels and a range of emerging applications over the Fibre Network.

OptiComm provides and operates a wholesale network and as such do not provide actual services (other than free to air TV channels) to you the residents. We engage with Retail Service providers to bring to you services like Internet, telephone, IPTV as well as a range of emerging applications. We actively seek to contract further RSP's and connect them to our network providing further choices for all residents. An updated list of RSP's is provided to the Sales Staff and Developer as further RSP's are connected to the network. The list contains RSP contact details along with Internet URLs to allow for direct access to their particular FttH service offerings.

Summary of RSP current service offerings

Internet (25, 50 and 100 Mbps)

Telephone Services (PSTN and VOIP) (Note: RSP dependant)

IPTV (Note RSP dependant)

OptiComm receives and rebroadcasts Free to Air TV Digital and Analogue channels via the Optic Fibre Network. These channels are available automatically when a fibre connection is installed at your home.

### Summary of Connection Process

Prepare your home

Design your structured or Smart Wiring in your Home

Ensure your builder installs a 25 mm inside diameter white telecommunications lead in conduit from the pre-provided pick up conduit at the property boundary point to a point near the meter box location

Connect your Home to the FttH Network

Contact the OptiComm help desk and arrange for the installation of the Optic Fibre Connection

The standard installation cost of \$330 is already paid by the Developer at Evergreen Links and was included in the purchase of your land.

Meet our Technician at Appointment Time to allow for installation of ONT and PSU

Contact your chosen RSP and select an internet and or telephone package

### Evergreen Links Optic Fibre Connection Process – Contract / Pre Start

Apart from the connection of the Optic Fibre to your home the preparation of your home to utilise and distribute the services to be delivered over the Optic Fibre Network is vitally important.

Modern technology has brought many changes to the way we live, specifically in communications where many new services are being introduced that require high-speed delivery infrastructure. New Digital Telephone, Ultra-High Speed Internet and Television Services (including pay and free to air) offer greatly enhanced performance when compared to older technology. To take advantage of these changes, residential homes must move forward with technology and provide infrastructure that will have the capacity for not only today but also for future technological advancements.

OptiComm provides the Fibre to the Home Network that will deliver these exciting new services to your home in the Evergreen Links Estate.

OptiComm have prepared a number of documents to assist you, the soon to be residents and your builders, to allow you to design and install the infrastructure that will have the capacity to distribute these services to the required locations in your new home.

The following documents are attached to assist in the design and installation process

Cable Entry Guide

- Home Wiring Guide
- The Cable Entry Guides provides the following



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- Things you should know
- Equipment description
- Building Entry Arrangements
- Cabling Requirements to NTD
- Checklist

The Home Wiring Guide provides the following

- Things you should know about a Fibre Community
- Home Wiring Guidelines
- Home Distribution Unit
- Planning Your Home Wiring

All documents are available from the OptiComm web site info pack.

[www.opticomm.net.au/html/services](http://www.opticomm.net.au/html/services)

### **Evergreen Links Estate Fibre Connection Process**

#### **Step 1. Conduit (Pipe) Installation**

You must install a 25mm inside diameter white telecommunications conduit from the front boundary of your lot to the meter box location on the side of your house. Your builder can install this conduit, or you can arrange for Techlife, who have quoted to undertake Evergreen Links Customer Connections to install up to 10 metres of trenching and conduit for \$440 (GST inclusive).

Techlife can be contacted on 1300 137 800.

This conduit should be installed during construction of your home.

#### **Step 2. Prepare your home for optical fibre (Structured Cabling)**

Structured Cabling of your home is optional, but highly recommended as it will enable you to take advantage of all features the Evergreen Links Optical Fibre Network has to offer.

It is recommended that you arrange a quote to cable your new home from your builder or Techlife early in your construction phase or at contract negotiation as the wiring should be done at the frame stage of construction. Structured Cabling is an additional cost to the conduit and customer connection.

Please read the OptiComm Home Wiring Guidelines for further specification at the web site below.

[www.opticomm.net.au/html/services](http://www.opticomm.net.au/html/services)

#### **Step 3. Connection to the Evergreen Links Optical Fibre Network**

When you have received your certificate of occupancy or are about to move in to your home call Techlife to arrange connection to the Evergreen Links Optical Fibre Network.

The customer connection cost is \$330.00 (**already paid for by the Developer at Evergreen Links**) and includes the following services:

- Installation of Optical Network Terminal (ONT) enclosure and Uninterrupted Power Supply (UPS) – Note: no battery included.
- Access to Free to Air TV signals
- No TV antenna required

#### **Internet and Phone Service Provider's Details:**

##### **Internode**

136633

[www.internode.on.net/residential/broadband/fibre\\_to\\_the\\_home](http://www.internode.on.net/residential/broadband/fibre_to_the_home)

##### **iiNet**

1300 559 582

[www.iinet.net.au/fibre](http://www.iinet.net.au/fibre)

##### **IPrimus Internet**

1300 798 608

[www.iprimus.com.au/PrimusWeb/HomeSolutions/FibretotheHome](http://www.iprimus.com.au/PrimusWeb/HomeSolutions/FibretotheHome)

##### **Exetel**

1300 788 141

[www.exetel.com.au/residential-fibre-overview.php](http://www.exetel.com.au/residential-fibre-overview.php)  
[resentialsales@exetel.com.au](mailto:resentialsales@exetel.com.au)

**Please note: Check with the service provider to confirm details of the different packages that they offer and if you have chosen a Technology Package whether they offer PSTN or VOIP Telephone services.**